



GreenWays

THE QUARTERLY RESIDENTIAL NEWSLETTER FROM GREENWASTE OF PALO ALTO FALL 2021

NEW DONATION PARTNER: BAY AREA FURNITURE BANK

GreenWaste of Palo Alto is excited to announce a new partnership with Bay Area Furniture Bank (BAFB), a local non-profit and donation organization. BAFB works with community agencies to redirect donated furniture to people in need. BAFB collects donated furniture and household items and delivers them directly to their clients' new 1-bedroom or studio apartments.

To participate, Palo Alto residents can set out their high quality, reusable furniture for donation on their pre-scheduled Clean Up Day.

Items that BAFB is seeking for donation include:

- » Chairs
- » Coffee tables
- » Couches
- » Dining tables
- » Dressers and bookshelves
- » Loveseats
- » Nightstand and end tables
- » Small kitchen appliances (countertop only)



Please visit the GreenWaste website for specific guidelines and set-out procedures prior to your Clean Up Day.

Residents may visit www.greenwasteofpaloalto.com/cleanupday or call GreenWaste Customer Service at (650) 493-4894 to find out their individual service dates.

GREENWASTE HIGHLIGHTS

- **NO COLLECTION ON THANKSGIVING:** GreenWaste will be closed on Thanksgiving. If your regular collection day falls on Thanksgiving, your collection day will be moved to Friday (November 27). Customers with a collection day on Friday will be serviced on Saturday (November 28).
- **LEAF SEASON IS HERE:** Please help keep our streets clean by not sweeping leaves into the street and by raking them off storm drains during rain events (to prevent flooding). Place all yard trimmings in your green compost cart or home composting bin.

UPCOMING EVENTS

- **COMPOST WORKSHOP:** Saturday, October 2nd, 10am-12pm
Master Gardener's Demonstration Garden
851 Center Dr, Palo Alto
- **HALLOWEEN SHARE FAIRE:** Sunday, October 17th, 1pm-3pm
Museum of American Heritage
351 Homer Ave, Palo Alto
- **REPAIR CAFE:** Sunday, October 24th. 11am-3pm
Museum of American Heritage
351 Homer Ave, Palo Alto
- **FESTIVAL OF TREES:** December 3rd and 4th
Gamble Garden
1431 Waverley St, Palo Alto

for program information

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650.496.5910
zerowaste@cityofpaloalto.org
www.zerowastepaloalto.org

for service information

GREENWASTE OF PALO ALTO
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find us on social media

@GreenWastePA



NEW GREENWASTE OF PALO ALTO WEBSITE

GreenWaste of Palo Alto is proud to announce the launch of a newly redesigned and streamlined website!

The new site features a modernized design and enhanced functionality, accessibility, and user experience.

It also boasts an improved mobile experience and a comprehensive support page for all your customer service needs.

New or improved features include:

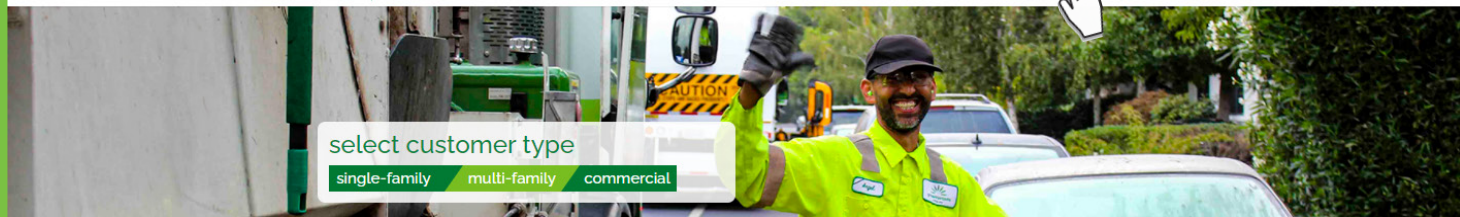
- » Clean Up Day lookup tool
- » Customer support quick links
- » Debris box order form
- » Outreach request form

Website visitors can also view information on waste reduction programs and the electrification of our fleet of trucks! Explore the new website at: www.greenwasteofpaloalto.com

Pay My Bill Customer Service



SERVICE ABOUT US PROGRAMS SUPPORT



COMMUNITY SPOTLIGHT: REUSE AT TOOTSIE'S

Last spring, Tootsie's at the Stanford Barn was the first restaurant to participate in the *Serve It Safe* reusable food container pilot, in collaboration with Upstream and Dishcraft Robotics.

The program offered diners reusable take-out foodware in lieu of single-use disposables. *Serve It Safe* is simple; there is no membership & no need to install an app or scan any codes. Diners simply receive their meal in a reusable container. When finished, they drop off their empty, unwashed container in one of the nearby collection bins. The containers are picked up daily for cleaning, sanitizing, and delivery back to the restaurant.

During the one-month pilot, the program eliminated 1,600 single-use disposable containers (about 170 pounds of waste) and received an overwhelmingly positive response from diners. The majority of surveyed patrons agreed that they would like Tootsie's to continue the program, which they have done. It is projected that this program will eliminate 2,362 pounds of waste and 9.9 metric tons of carbon dioxide emissions per year. Tootsie's plans to expand the program to other take-out items. Do your part by supporting Tootsie's and encouraging your favorite restaurants to use reusable foodware.



TOP 3 QUESTIONS ASKED OF CUSTOMER SERVICE



When is my Clean Up Day?

Check your mailbox twice per year for information on your two pre-scheduled neighborhood Clean Up Days. Residents may also use the Clean Up Day search tool at: greenwasteofpaloalto.com/cleanupday

How do I change my service?

Residents can change to a different cart size or request additional carts once per year by calling Customer Service.

Where does this waste item go?

Sorting guidelines and our Detailed Material Guide are available on our website any time! Also available is the online what goes where search tool at: www.resource.stopwaste.org

