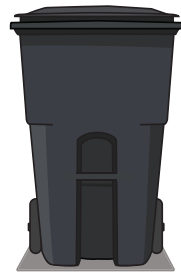
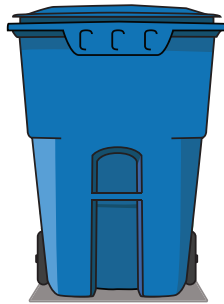
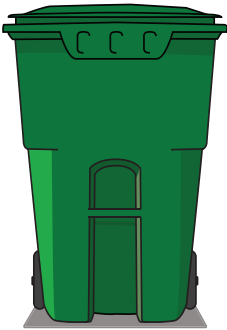




# RESIDENTIAL SERVICES



compost • recycle • landfill



for service  
information

## GREENWASTE OF PALO ALTO

2765 Lafayette St  
Santa Clara, CA 95050  
650.493.4894  
[pacustomerservice@greenwaste.com](mailto:pacustomerservice@greenwaste.com)

for program  
information

## ZERO WASTE PALO ALTO

City of Palo Alto  
650.496.5910  
[zerowaste@cityofpaloalto.org](mailto:zerowaste@cityofpaloalto.org)

# COLLECTION SERVICES

## STANDARD CURBSIDE RESIDENTIAL SERVICES



**RECYCLE:** Standard service is one 64 gallon blue cart. Service is also available in 32 or 96 gallon carts.



**COMPOST:** Standard service is one 96 gallon green compost cart. Service is also available in 20, 32, or 64 gallon carts.



**LANDFILL:** Standard service is one 32 gallon cart. If you need additional capacity, you may obtain a 64 or 96 gallon cart. The minimum service is a 20 gallon cart (mini-can).

## PHYSICAL LIMITATIONS PROGRAM

Back/side yard service will be provided to customers with physical limitations at no additional charge. To request a physical limitations application, contact Customer Service.

## HOLIDAY SCHEDULE CHANGES

Collection will not occur on New Year's Day (January 1), Thanksgiving (4th Thursday in November) or Christmas (December 25). During holiday weeks, if your regular collection day falls on or after one of these holidays, your collection will be moved to the next day.

## HOLIDAY TREE COLLECTION

For the four weeks following Christmas day, holiday trees will be collected curbside. Trees must be undecorated, unflocked, cut to four-foot lengths with stands removed, and placed curbside next to your compost cart.

## SERVICE REQUESTS

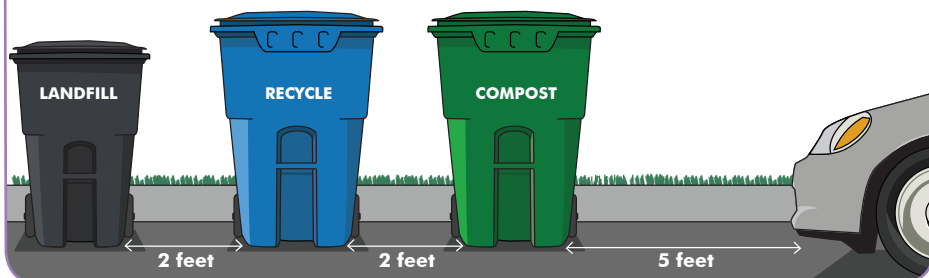
To report a missed pick-up, a broken/damaged cart, to request additional carts, or for any other service-related inquiry, please contact Customer Service.



## CART SET-OUT

Place carts curbside before 6 am on your collection day.

- Remove carts from the curb within 24 hours of collection service. We suggest storing carts in your back or side yard.
- Close all lids and please do not overfill containers.
- Place front of cart facing the street with a minimum of 2 feet between carts.



# CLEAN UP DAY

## REUSE FIRST!

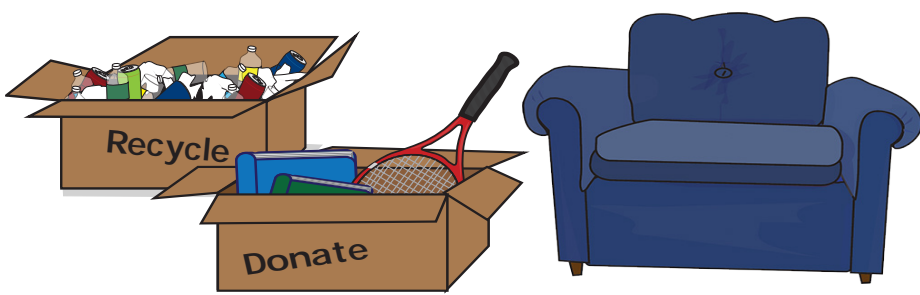
Residents are encouraged to repurpose, repair, donate, and share all reusable items prior to their Clean Up Day. However, GreenWaste has partnered with reuse organizations to try to find new homes for items that are set out in reusable condition. Please follow the Clean Up Day guidelines, as they are in accordance with the needs of our partner organizations.

## CLEAN UP DAY GUIDELINES

Residents will receive two Clean Up Days annually for the collection of textiles, up to three (3) bulky items, three (3) individual items, and additional containerized materials separated by material type. Materials in excess of the amount included in the program will be collected at City-established rates. No single item can weigh more than 200 pounds. Detailed guidelines can be found at [www.greenwasteofpaloalto.com/CleanUpDay](http://www.greenwasteofpaloalto.com/CleanUpDay)

## FIND OUT YOUR CLEAN UP DAY SCHEDULE

Residents may visit the Clean Up Day page at [www.greenwasteofpaloalto.com/CleanUpDay](http://www.greenwasteofpaloalto.com/CleanUpDay) to find program details and the Clean Up Day schedule. Customer Service is also available to inform residents of their scheduled Clean Up Day.



# DEBRIS BOXES

GreenWaste of Palo Alto offers debris boxes in multiple sizes for construction and demolition materials (C&D), source separated materials, and garbage. Debris boxes can be ordered on an on-call basis or as a scheduled weekly service. Please contact Customer Service to schedule delivery of a debris box that will meet your needs for capacity, type of material, and collection frequency.

BOX CAPACITY	DIMENSIONS	TYPE OF MATERIAL
7 cubic yard	14' x 8' x 2'	Concrete or Dirt only, Tar & Gravel Roofing
15 cubic yard	18' x 8' x 4'	Source Separated, Mixed C&D, Garbage
20 cubic yard	16' x 8' x 5.3'	Source Separated, Mixed C&D, Garbage
30 cubic yard	21' x 8' x 4.5'	Source Separated, Mixed C&D, Garbage
40 cubic yard	21' x 8' x 7.5'	Source Separated, Mixed C&D, Garbage



**FOR C&D PROJECTS:** The City of Palo Alto requires deconstruction, salvage surveys, reuse, and source separation of materials for certain projects. Learn more from the City before starting your project.

# RECYCLE

Please place all recyclable materials in your **BLUE** cart.  
Rinsing of recyclables is not required. Empty containers only. No food or liquid.

## PLASTIC



## PAPER



## GLASS



## METAL



## E-WASTE



**EXTRA MATERIALS:** All materials must be placed inside your **BLUE** cart for collection. Extra recyclables can be placed in a paper bag or cardboard box for curbside collection or set out on a Clean Up Day. Please increase service if you regularly have extra materials.

A complete list of acceptable recyclable materials is available at: [www.greenwasteofpaloalto.com](http://www.greenwasteofpaloalto.com)

# COMPOST

Please place all compostable materials in your **GREEN** cart.  
Consider home composting to conserve water and energy and to reduce waste.

## FOOD SCRAPS



## FOOD SOILED PAPER



## COMPOSTABLE PLASTIC



## YARD TRIMMINGS



**EXTRA MATERIALS:** Up to three **GREEN** carts are available at no charge; additional carts are available for a fee. Extra yard trimmings can be placed in a paper bag, cardboard box, or 2' x 4' bundles for curbside collection or set out on a Clean Up Day.

A complete list of acceptable compostable materials is available at: [www.greenwasteofpaloalto.com](http://www.greenwasteofpaloalto.com)

# LANDFILL

Please place all garbage/landfill materials in your BLACK cart.  
Be sure you have recycled and composted everything you can before you landfill.

## ASEPTIC CONTAINERS



## SNACK PACKAGING



## EXPANDED POLYSTYRENE



## OTHER GARBAGE



## BE WASTE WISE!

- » **Don't waste food.** Make a smart grocery list and buy only as much food as you will eat.
- » **Be mindful of packaging.** Can the packaging be recycled? Is the packaging excessive?
- » **Always seek reuse options.** Make a craft out of boxes and newspapers or donate usable items.
- » **Stock up on reusables.** Water bottles, shopping bags, utensils, and more!
- » **Prevent litter.** Close lids of collection carts and bag items that can fly away (such as small Styrofoam pieces).



# HHW (HOUSEHOLD HAZARDOUS WASTE)

## CURBSIDE COLLECTION ON CLEAN UP DAY

### MOTOR OIL & FILTERS

Used motor oil must be in a clear one-gallon plastic container with a tight fitting screw-top lid. Used oil filters must be in a sealed, clear, tear-resistant bag. Place next to your wheeled carts during your Clean Up Day.

### HOUSEHOLD BATTERIES

Household batteries (e.g., AA, AAA, D, nickel cadmium) will be collected when put inside a sealed, clear, tear-resistant bag. Place on top of other Clean Up Day items. No lithium or lithium-ion batteries allowed. Please take these to the HHW Station.

**IMPORTANT!** Federal Law now requires the battery terminals be taped with non-conductive tape (e.g. electrical, duct, or masking tape) to prevent short-circuiting during transport.



## HHW STATION

Palo Alto residents may safely and conveniently dispose of their unwanted or unused toxic household items at the Household Hazardous Waste (HHW) Station.

### HOURS

Every Saturday 9am to 11am

First Friday of each month 3pm to 5pm

**Holiday Closures:** Please call or visit us online to check for holiday closures

### ADDRESS

2501 Embarcadero Way, Palo Alto, CA 94303

### LIMITATIONS

- 15 gallons/125 pounds of HHW per visit
- Must be a Palo Alto Resident (driver's license or vehicle registration required)

### REUSE ZONE

Residents can pick up usable household products such as paints, cleaners, and unused motor oil. These usable items are brought to the HHW Station for disposal by other residents and screened by the City before being placed in the cabinets for reuse.

### ACCEPTABLE ITEMS (complete list at [www.cityofpaloalto.org/hazwaste](http://www.cityofpaloalto.org/hazwaste))

- Asbestos (friable, wetted & double bagged, two (2) bag limit, 125 lbs. maximum)
- Cleaners
- Fluorescent light ballasts
- Gasoline
- Latex and oil based paints
- Medications (no controlled substances)
- Mercury wastes (e.g. thermometer, switch)
- Needles/syringes (in sealed/rigid container)
- Pesticides
- Propane tanks (BBQ and camp stove styles)
- Lithium and lithium-ion batteries

### PHYSICAL LIMITATIONS PROGRAM

Residents with physical limitations can have their HHW picked up at their home for no additional charge.

For additional information, call (650) 496-5910.



**greenwaste**  
of palo alto

2765 Lafayette St.  
Santa Clara, CA 95050

**(650) 493-4894**

**[pacustomer@greenwaste.com](mailto:pacustomer@greenwaste.com)**

**[www.greenwasteofpaloalto.com](http://www.greenwasteofpaloalto.com)**